

## **Job Title: Museum Interpreter & Visitor Services Associate**

Location: The Whyte, Banff

Duration: Full-time, April 13<sup>th</sup> through October 31<sup>st</sup>, 2026

Wage: \$21-23/hr., based on experience

Number of Positions: 2

Closing Date: March 22<sup>nd</sup>, 2026

The Whyte in Banff is looking for two highly motivated and team-oriented people to share their passion for the art, history, and culture of this area with a wide variety of museum visitors. This position is 100% focused on “visitor experience”, whether through tour delivery or greeting and processing museum visitors at our Front Desk.

### **About The Whyte**

The Whyte is an arts and cultural institution dedicated to preserving, researching, and sharing the art, history, and culture of the Canadian Rockies. Through exhibitions, archives, public programs, and community partnerships, The Whyte fosters meaningful connections between art, people, place, and history.

### **Duties and Responsibilities:**

- Greet Museum visitors
- Deliver multiple scripted tours daily to visitors and booked tour groups
- Be present in galleries to engage with visitors and assist with gallery security
- Assist with other annual events
- Deliver other interpretive programs as required
- Gather visitor feedback and comments
- Conduct independent reading and research in the areas of Rocky Mountain art, culture, and history
- Interact with and process all guests in the front of house area in a professional manner
- Accurately process cash transactions, balance end of shift cash-outs and deposits
- Keep the front of house area neat, clean, sanitized, and organized
- Other duties as assigned

### **Qualifications:**

The successful candidate will:

- Be highly motivated
- Have strong oral and written communication skills
- Strong interpersonal skills
- Be fluent in the English language (French would be an asset)

- Have post-secondary education in the field of History, Art, Art History, Natural Science, or a related field
- Experience in customer service required
- Knowledge or demonstrated interest in the culture, art, and heritage of the Canadian Rockies
- Must be able to stand for long periods, indoors and outdoors in all weather
- Knowledge in Point of Sales systems as asset
- Working knowledge of Windows based computer programs required
- Certification in First Aid/CPR

**The work week will consist of a 5-day schedule in both the Education & Visitor Services departments. Candidates must commit to the entire term of work. They must be willing to work weekends and statutory holidays. Candidates must adhere to a dress code. Subsidized housing is available.**

The Whyte is committed to fostering a respectful, inclusive, and supportive workplace. We value diverse perspectives and lived experiences and encourage applications from Indigenous peoples, racialized communities, persons with disabilities, LGBTQ2S+ individuals, and others who may contribute to the diversity of our organization.

Join a passionate team dedicated to celebrating mountain culture, art, and history in Banff National Park and enjoy a rewarding and culturally rich work environment.

Apply with resumé and cover letter to:

Julie Fessler, Tour Program Manager  
The Whyte  
Box 160, Banff, AB  
T1L 1A3  
[jfessler@whyte.org](mailto:jfessler@whyte.org)  
[www.whyte.org](http://www.whyte.org)